



WASHERS

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OWNER'S MANUAL & INSTALLATION INSTRUCTIONS

- GFWS1705
- GFWS1700
- GFWN1600
- GFWN1300
- GFWH1200
- GFWN1100
- GFW450
- GFW430
- GFW400

ENGLISH/FRANÇAIS/ESPAÑOL

Write the model and serial numbers here:

Model # _____

Serial # _____

You can find them on a label on the side of the washer.

THANK YOU FOR MAKING GE APPLIANCES A PART OF YOUR HOME.

Whether you grew up with GE Appliances, or this is your first, we're happy to have you in the family.

We take pride in the craftsmanship, innovation and design that goes into every GE Appliances product, and we think you will too. Among other things, registration of your appliance ensures that we can deliver important product information and warranty details when you need them.

Register your GE appliance now online. Helpful websites and phone numbers are available in the Consumer Support section of this Owner's Manual. You may also mail in the pre-printed registration card included in the packing material.



IMPORTANT SAFETY INFORMATION

READ ALL INSTRUCTIONS BEFORE USING THE APPLIANCE

▲ WARNING

To reduce the risk of death, fire, explosion, electric shock, or injury to persons when using your appliance, follow basic precautions, including the following:

- Read all instructions before using the appliance.
- **DO NOT** wash or dry articles that have been previously cleaned in, washed in, soaked in or spotted with gasoline, dry-cleaning solvents, or other flammable or explosive substances, as they give off vapors that could ignite or explode.
- **DO NOT** add gasoline, dry-cleaning solvents, or other flammable or explosive substances to the wash water. These substances give off vapors that could ignite or explode.
- Under certain conditions, hydrogen gas may be produced in a hot-water system that has not been used for 2 weeks or more. **HYDROGEN GAS IS EXPLOSIVE.** If the hot water system has not been used for such a period, before using a washing machine, turn on all hot-water faucets and let the water flow from each for several minutes. This will release any accumulated hydrogen gas. As the gas is flammable, **DO NOT** smoke or use an open flame during this time.
- **DO NOT** allow children to play on or in this appliance. Close supervision of children is necessary when this appliance is used near children. Before the washer is removed from service or discarded, remove the door or lid. Failure to follow these instructions may result in death or injury to persons.
- **DO NOT** reach into the appliance if the tub or agitator is moving to prevent accidental entanglement.
- **DO NOT** install or store this appliance where it will be exposed to the weather.
- **DO NOT** tamper with controls, repair or replace any part of this appliance or attempt any servicing unless specifically recommended in the user maintenance instructions or in published user repair instructions that you understand and have the skills to carry out.
- **DO NOT** operate this appliance if it is damaged, malfunctioning, partially disassembled, or has missing or broken parts including a damaged cord or plug.
- Unplug the appliance or turn off the circuit breaker before servicing. Pressing the **Power** button **DOES NOT** disconnect power.
- See “ELECTRICAL REQUIREMENTS” located in the Installation Instructions for grounding instructions.

READ AND SAVE THESE INSTRUCTIONS

IMPORTANT SAFETY INFORMATION

READ ALL INSTRUCTIONS BEFORE USING THE APPLIANCE

PROPER INSTALLATION

This washer must be properly installed and located in accordance with the Installation Instructions before it is used.

- Ensure that the hot water hose is connected to the “H” (internal red screened) valve and the cold water hose is connected to the “C” (internal blue screened) valve.
- Install or store where it will not be exposed to temperatures below freezing or exposed to the weather, which could cause permanent damage and invalidate the warranty.
- Properly ground washer to conform with all governing codes and ordinances. Follow details in the Installation Instructions.
- Ensure washer is properly leveled and washer legs are adjusted such that unit is stable.
- This washer may not include water supply hoses.
- GE Appliances strongly recommends the use of factory specified parts. A list of factory hoses available for purchase are listed below. These hoses are manufactured and tested to meet GE Appliances specifications.
- GE Appliances strongly recommends the use of new water supply hoses. Hoses degrade over time and need to be replaced every 5 years to reduce the risk of hose failures and water damage.

WHEN NOT IN USE

- Turn off water faucets to minimize leakage if a break or rupture should occur. Check the condition of the fill hoses; GE Appliances recommends changing the hoses every 5 years.

PARTS AND ACCESSORIES

Order on-line at GEApplianceparts.com today, 24 hours a day or by phone at 800.626.2002 during normal business hours. In Canada, visit your local GE Appliances parts distributor or call 800.661.1616.

Part Number	Accessory
PM14X10002	4 ft rubber water supply hoses
Or	
PM14X10005	4 ft braided water supply hoses
WX10X10208	Washer Magic® Washing Machine Cleaner
PM7X1	Washer Floor Tray
PM7X2	Low Profile Universal Washer Floor Tray (For use with pedestal models)
SBSD137HWW	27" White Pedestal
SBSC137HDG	27" Diamond Grey Pedestal

READ AND SAVE THESE INSTRUCTIONS

Getting started

⚠ WARNING To reduce the risk of fire, electric shock, or injury to persons, read the IMPORTANT SAFETY INFORMATION before operating this appliance.

Throughout this manual, features and appearance may vary from your model.

Step 1



- Loosely add items. Overloading may negatively impact wash performance. See page 12 for suggested loading examples.

- Close door.

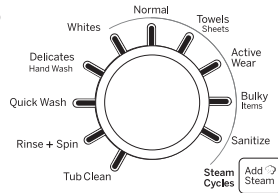
NOTE: Washer will not start with door open.

Step 2



- Press Power button to turn on the washer.

Step 3



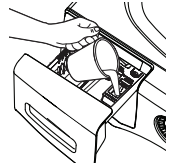
(cycle options vary by model)

- Turn the knob to the desired cycle or use My Cycle (on some models) to program or recall your favorite cycle.



Step 4

- Open the dispenser and add detergent, bleach and fabric softener, as desired.
- GE Appliances recommends the use of High Efficiency detergents such as in your energy efficient washer. Place detergent pods in the bottom of the wash basket before adding clothes.



Step 5

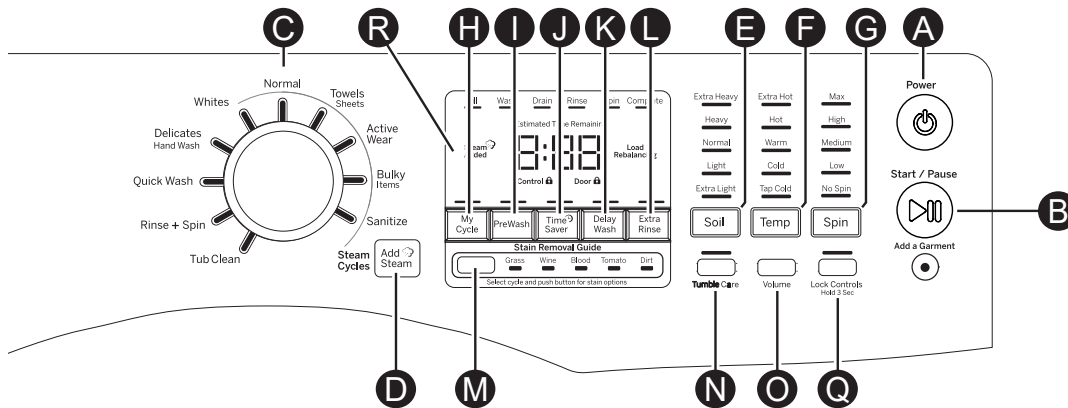


- Press Start to begin the wash cycle. The machine will weigh your clothes and add the proper amount of water. When the wash cycle is finished, the door will unlock.

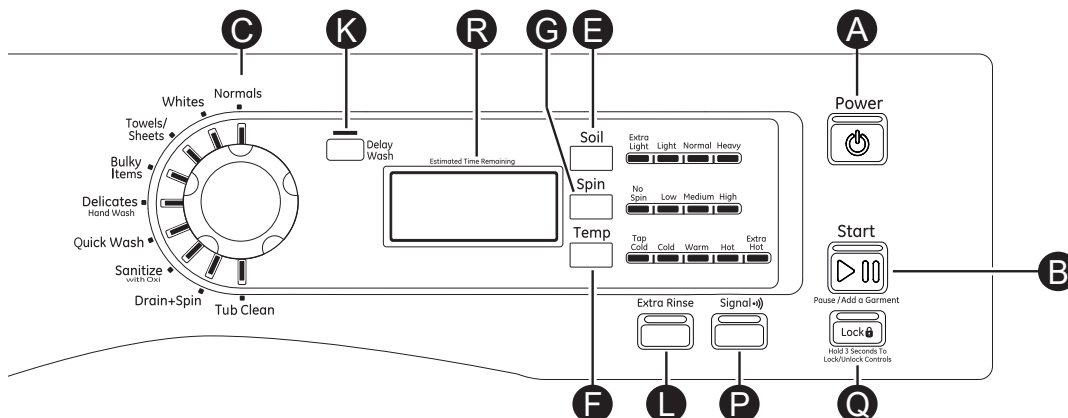
Controls

You can locate your model number on a label on the side of the washer or inside the washer door.

Models: GFWS1705, GFWS1700, GFWN1600, GFW450 and GFW430 (features vary by model)



Models: GFWN1300, GFWH1200, GFWN1100 and GFW400 (features vary by model)



Getting started

A Power

Press to “wake up” the display. If the display is active, press to put the washer into standby mode.

NOTE: Pressing **Power** does not disconnect the appliance from the power supply.

B Start/Pause-Add A Garment

Press to start a wash cycle. If the washer is running, pressing it once will pause the washer and unlock the door. It will take a few seconds for the door to unlock after pressing **Pause**. Press again to restart the wash cycle.

NOTE: If the washer is paused and the cycle is not restarted within 15 minutes, the current wash cycle will be cancelled.

NOTE: In some cycles the washer will drain first, then unlock the door when it is paused.

NOTE: The washer performs automatic system checks after pressing the **Start** button. Water will flow in 45 seconds or less. You may hear the door lock and unlock before water flows; this is normal.

C Wash Cycles

The wash cycles are optimized for specific types of wash loads.

The chart below will help you match the items to be washed with the best wash cycle settings.

For optimal performance, select the cycle that most closely matches the items being washed.

Selections and options shown in **bold** are the suggested settings for that cycle.

*Some cycles and options may not be available on some models.

Items to Wash	Cycle	Soil Level	Wash Temp	Spin Selection	Options Available	Cycle Details
Cycle for normal, regular, or typical use for washing up to a full load of normally soiled cotton clothing.	Normal*	Ex. Heavy Heavy Normal Light Ex. Light	Extra Hot Hot Warm Cold Tap Cold	Max High Medium Low No Spin	Stain Removal Guide Prewash or Presoak Add Steam Time Saver Extra Rinse Delay Wash	Cycle for normal, regular, or typical use for washing up to a full load of normally soiled cotton clothing. Choose the Heavy or Extra Heavy soil level selection and Warm or Hot water temperature selection as appropriate for your clothes load for a higher degree of cleaning.
Whites and household linens.	Whites	Ex. Heavy Heavy Normal Light Ex. Light	Extra Hot Hot Warm Cold Tap Cold	Max High Medium Low No Spin	Stain Removal Guide Prewash or Presoak Add Steam Time Saver Extra Rinse Delay Wash	Cycle tailored to clean and brighten your whites.
Towels, sheets, pillowcases and dish rags.	Towels/ Sheets*	Ex. Heavy Heavy Normal Light Ex. Light	Extra Hot Hot Warm Cold Tap Cold	Max High Medium Low No Spin	Stain Removal Guide Prewash or Presoak Add Steam Time Saver Extra Rinse Delay Wash	Cycle designed for washing towels, sheets, pillowcases and dish rags. It is recommended that towels and sheets be washed separately for best care and washing performance.
Lingerie and special care fabrics with light soil.	Delicates/ Hand Wash	Ex. Heavy Heavy Normal Light Ex. Light	Warm Cold Tap Cold	High Medium Low No Spin	Stain Removal Guide Prewash or Presoak Time Saver Extra Rinse Delay Wash	For lightly soiled items labeled hand-washable. Provides gentle tumbling and soak during wash and rinse.
Small loads of lightly soiled items that are needed in a hurry.	Quick Wash or Speed Wash	Ex. Heavy Heavy Normal Light Ex. Light	Hot Warm Cold Tap Cold	Max High Medium Low No Spin	Stain Removal Guide Prewash or Presoak Extra Rinse Delay Wash	For cleaning lightly soiled loads in the fastest time possible. Cycle time is approximately 30 minutes, depending on selected options.

Getting started

Items to Wash	Cycle	Soil Level	Wash Temp	Spin Selection	Options Available	Cycle Details
Medium to lightly soiled athletic wear items of technical or synthetic fabrics.	Active Wear*	Ex. Heavy Heavy Normal Light Ex. Light	Hot Warm Cold Tap Cold	Max High Medium Low No Spin	Stain Removal Guide Prewash or Presoak Add Steam Time Saver Extra Rinse Delay Wash	Cycle designed for care of medium to lightly soiled active wear, athletic wear and technical fabrics.
Large coats, bed spreads, mattress covers, sleeping bags, and similar large bulky items.	Bulky Items or Bulky/ Bedding	Ex. Heavy Heavy Normal Light Ex. Light	Hot Warm Cold Tap Cold	Max High Medium Low No Spin	Stain Removal Guide Prewash or Presoak Add Steam Time Saver Extra Rinse Delay Wash	Cycle for care of large bulky items. Incorporates intermittent soak periods in main wash to effectively treat soils and odors.
Heavily soiled colorfast items.	Sanitize*	Ex. Heavy Heavy Normal Light Ex. Light	Extra Hot	Max High Medium Low No Spin	Add Steam Extra Rinse Delay Wash	Use this cycle to eliminate 99.9% of bacteria from fabrics. Cycle uses an increased water temperature and a longer wash cycle to provide the sanitization benefit. A pump purge and longer rinse is incorporated to remove contaminants. For best results, select the Extra Heavy soil selection if available.
Heavily soiled colorfast items.	Sanitize with Oxi*	Ex. Heavy Heavy Normal Light Ex. Light	Extra Hot	Max High Medium Low No Spin	Extra Rinse Delay Wash	Use this cycle to eliminate 99.9% of bacteria from fabrics. Be certain to add an oxi product and detergent in the amount per manufacturer's recommendations directly to wash tub before the load. A pump purge and extended rinse is incorporated to remove contaminants.
For items that need only to be rinsed, use this cycle.	Rinse + Spin*			Max High Medium Low No Spin	Extra Rinse Delay Wash	To quickly rinse and spin out any items at any time. Utilizes a high speed spin to extract water from wet items. To achieve a drain and spin, deselect the Extra Rinse option. This cycle will not dispense fabric softener and bleach.
Wet load of items. For items that need only to be spun out use this cycle.	Drain + Spin*			Max High Medium Low No Spin	Extra Rinse Delay Wash	Utilizes a high speed spin to extract water from wet items. For items that need to be rinsed, select the Extra Rinse option. This cycle will not dispense fabric softener and bleach.
Cleaning the tub of residue and odor. No clothes to be washed using this cycle.	Tub Clean					Recommended use of at least once per month to clean the tub of residue and odor. Never load laundry when using this cycle; laundry may become damaged. Cycle incorporates a hot extended wash, intense agitation action and a flush out of the pump.

NOTE: The **Sanitize** and **Sanitize With Oxi** cycle water temperature CANNOT be changed. The **Sanitize** and **Sanitize With Oxi** cycle are certified by NSF International, an independent third party testing and certification organization. The certification verified that the cycle reduced 99.9% of bacteria typically found in residential laundry and that no significant contamination is transferred to subsequent washer loads. Only the **Sanitize** and **Sanitize With Oxi** cycle have been designed to meet the requirements of NSF Protocol P172 for sanitizing effectiveness.

The **Sanitize with Oxi** cycle, when using an Oxi additive along with your detergent, is designed to remove 99.9% of bacteria found in home laundry. Measure the detergent and the Oxi products carefully. Place the Oxi product directly in the bottom of the wash tub, before adding the clothes. The washer hot water supply connection must provide a minimum of 120°F to ensure the effectiveness of this cycle.



NSF Protocol P172
Sanitization Performance of Residential and
Commercial, Family-Sized Clothes Washers

Getting started



Add Steam (on some models)

Add Steam adds steam into the washer to assist with loosening stains on the **Whites, Colors/Normal, Towels/Sheets, Active Wear, Bulky Items** or **Sanitize** cycles.

To use:

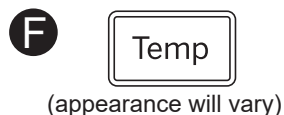
1. Turn power **ON** and select a wash cycle.
2. Select the **Add Steam** button to activate steam.
3. Press the **Start/Pause** button.



Soil

Change the **Soil** level to increase or decrease the wash time to remove different amounts of soil.

To change the **Soil** level, press the **Soil** level button until you have reached the desired setting. You can choose between Extra Light, Light, Normal, Heavy or Extra Heavy soil levels.



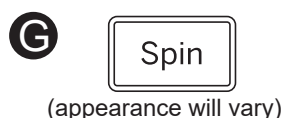
Temp

Adjust to select the proper main water temperature for the wash cycle. The **PreWash** rinse water is always cold to help reduce energy usage and reduce setting of stains and wrinkles.

Follow the fabric manufacturer's care label when selecting the wash temperature.

To change the wash temperature, press the wash **Temp** button until you have reached the desired setting. You can choose between Tap Cold, Cold, Warm, Hot or Extra Hot (Extra Hot is available on some models). By design, to protect fabrics, not all wash temperatures are available for certain wash cycles.

NOTE: The first 10 seconds of the wash fill is always cold. This feature assists in conditioning the fabric and preventing stains from setting on garments.



Spin

Changing the **Spin** speed changes the final spin speed of the cycles. Always follow the garment manufacturer's care label when changing the **Spin** speed.

To change the **Spin** speed, press the **Spin** speed button until you have reached the desired setting. You can choose between No Spin, Low, Medium, High or Max. Higher spin speeds are not available on certain cycles, such as **Delicates**.

Higher spin speeds remove more water from the clothes and will help reduce dry time, but may also increase the possibility of setting wrinkles on some fabrics.



My Cycle (on some models)

To save a favorite cycle, set the desired settings for wash cycle, soil level, spin speed and wash temp settings and hold down the **My Cycle** button for 3 seconds. A beep will sound to indicate the cycle has been saved.

To use your custom cycle, press the **My Cycle** button before washing a load.

To change the saved cycle, set the desired settings and hold down the **My Cycle** button for 3 seconds.

NOTE: When using **My Cycle**, wash options cannot be modified after the cycle has been started.

NOTE: If you change wash options with **My Cycle** before starting the cycle, the **My Cycle** light will turn off and you will be returned to the base cycle.



PreWash (on some models)

Prewash is an extra wash before the main wash. Use it for heavily soiled clothes or for clothes with a care label that recommends prewashing before washing. Be sure to add liquid or powder high-efficiency detergent, or the proper wash additive to the prewash dispenser.

PreWash must be selected prior to pressing **Start**.

The **PreWash** feature will fill the washer with cold water (adding the prewash detergent), tumble the clothes, drain and spin. Then the washer will run the selected wash cycle.

NOTE: In some special cycles, the prewash is selected automatically as the default. You can modify this selection at any time.

Getting started



PreSoak (on some models)

For soaking your garments prior to the wash cycle. This option begins with a brief tumble and then proceeds to soak the clothes with water and detergent for a specified period of time. Once complete, the cycle will begin automatically. **PreSoak** must be selected prior to pressing **Start**.

The **PreSoak** time will add an additional 30 minutes to the overall wash time. High-efficiency detergent from the main wash compartment in the dispenser is used for the **PreSoak** period and main wash cycle.



Time Saver (on some models)

This option reduces the overall washer cycle time by optimizing the wash, rinse and spin actions and/or gently raising the wash temperature to get clothes cleaned faster. Option is available on **Normal, Whites, Towels/Sheets, Delicates, Bulky Items** and **Active Wear** cycles. Total wash time will vary based on cycle chosen and options selected.

To use:

1. Turn power on and select a wash cycle which has **Time Saver** as an option.
2. Make any adjustments to **Soil, Temp** and **Spin** as desired.
3. Press the **Time Saver** button to reduce the overall wash time.
4. Press the **Start/Pause** button.

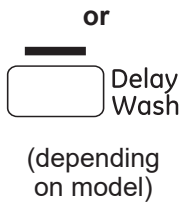


Delay Wash

You can delay the start of a wash cycle for up to 24 hours. Press the **Delay Wash** button to choose the amount of time you want to delay the start of the wash cycle. Once the desired time is reached, press the **Start** button. The machine will count down and start automatically at the correct time.

NOTE: If you forget to fully close the door, a reminder signal will beep reminding you to do so.

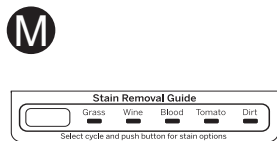
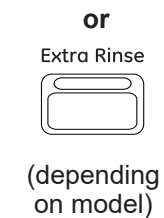
NOTE: If you open the door when the delay is counting down, the machine will enter the pause state. You must close the door and press **Start** again in order to restart the countdown.



Extra Rinse

This option allows for an extra rinse during a cycle to remove excess dirt and detergent from soiled loads.

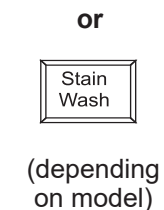
On models with **Rinse + Spin** cycle, a drain and spin cycle can be achieved by pressing the **Extra Rinse** button until the light is no longer illuminated.



Stain Removal Guide (on some models)

The **Stain Removal Guide** is pre-programmed with the ideal wash and rinse settings to tackle five common stains. To use this feature, select the desired wash cycle and then press the **Stain Removal Guide** button until the stain you want to remove is highlighted. Next, press the **Start** button.

For some stains, a prewash will be selected automatically. If desired, add detergent or wash additive to the prewash dispenser. **Add Steam** cannot be selected along with this feature.

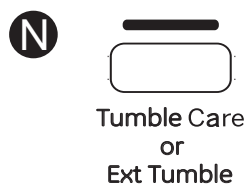


Stain Wash (on some models)

The **Stain Wash** modifier can be used with all cycles except **Rinse + Spin** and **Tub Clean** and is preprogrammed with the ideal wash and rinse settings to tackle common stains. To use this feature, select the desired wash cycle and then press the **Stain Wash** button.

Once selected, press the **Start** button to start the cycle. For some stains, a **PreSoak** will be selected automatically.

Getting started

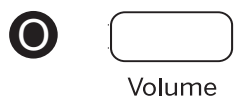


Tumble Care or Extended Tumble (on some models)

Freshly tumbles your garments periodically for up to 8 hours after the wash cycle is complete to lessen the setting of wrinkles and creases when you are not able to move clothing to the dryer right away.

At the end of the cycle, the display will scroll "END" and after ten minutes the **Tumble Care** or **Extended Tumble** will begin. It can be stopped at any time by pressing the **Power** button.

NOTE: The **Tumble Care** or **Extended Tumble** option cannot be added to the **My Cycle** feature.



Volume (on some models)

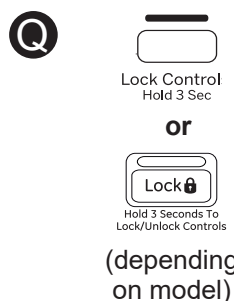
This button has two functions:

- To change the loudness of the end of cycle signal, press the button as many times as needed to reach the desired volume. There are four sound levels including OFF.
- To turn the button sounds ON/OFF, press and hold the button for 3 seconds.



Cycle Signal (on some models)

Use the **Signal** pad to change the volume of the end of cycle signal. Press the pad until you reach the desired volume.



Lock Controls or Lock (depending on model)

You can lock the controls to prevent any selections from being made. Or you can lock or unlock the controls after you have started a cycle.

Children cannot accidentally start the washer by touching buttons with this option selected.

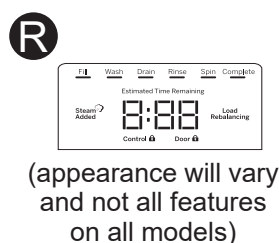
To lock the washer, press and hold the **Lock Controls** or **Lock** button for 3 seconds.

To unlock the washer controls, press and hold the **Lock Controls** or **Lock** button for 3 seconds.

A sound is made to indicate the lock/unlock status.

The indicator light above the button will illuminate when the controls are locked.

NOTE: The **Power** button can still be used when the machine is locked.



Display

Displays the approximate time remaining until the end of the cycle.

NOTE: The cycle time is affected by the water pressure in your home and the balance of the load in the washer. You may see the time remaining on the display increase to accommodate a slower spin speed to handle unbalanced loads.

On some models, cycle status is also displayed and certain features such as **Delay Wash** or **Steam** are shown indicating they have been selected.

If an out-of-balance condition is detected by the washer, the **Spin** light will blink during the remaining portion of the cycle and will stay illuminated for a short time after cycle completion. On some models, there is also a "Load Rebalancing" message displayed. When this occurs, the washer is taking actions to correct the out-of-balance condition and complete the cycle normally. In some cases, the washer may not be able to balance the load and spin up to full speed. If you notice the load is more wet than usual at the end of the cycle, redistribute the load evenly in the wash tub and run a **Drain + Spin** cycle.

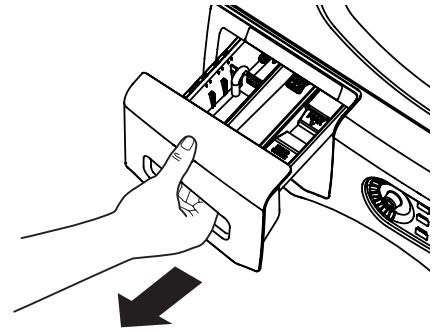
Getting started

Dispenser Drawer

Slowly open the dispenser drawer by pulling it out until it stops.

After adding laundry products, slowly close the dispenser drawer. Closing the drawer too quickly could result in early dispensing of the bleach, fabric softener or detergent.

You may see water in the dispenser drawer at the end of the cycle. This is a result of the flushing/siphoning action and is part of the normal operation of the washer.

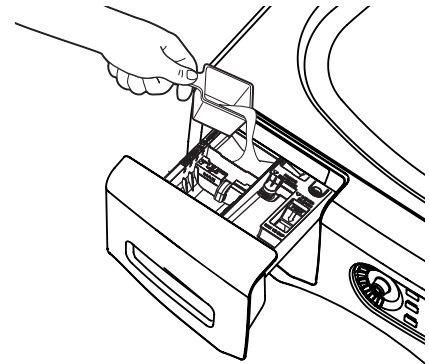


Prewash Compartment (on some models)

- Only use the Prewash Compartment if you are selecting the **Prewash** cycle for heavily soiled clothes. Add measured detergent or prewash additive to the back left prewash compartment of the dispenser drawer.
- Detergent or prewash additive is flushed from the dispenser in the prewash cycle (if selected).

NOTE: Liquid detergent will drain into the washer drum as it is added.

- Detergent usage may need to be adjusted for water temperature, water hardness, size and soil level of the load. Avoid using too much detergent in your washer as it can lead to oversudsing and detergent residue being left on the clothes.



Detergent Compartment

- **High-efficiency detergent is required for this washer. Use the detergent manufacturer's recommended amount.**
- Add measured detergent to the front left detergent compartment of the dispenser drawer.
- Detergent is flushed from the dispenser at the beginning of the wash cycle. Either powdered or liquid detergent can be used.
- Detergent usage may need to be adjusted for water temperature, water hardness, size and soil level of the load. Avoid using too much detergent in your washer as it can lead to oversudsing and detergent residue being left on the clothes.
- Using more detergent than the recommended quantity can cause residue buildup on your washer.

Selection Insert

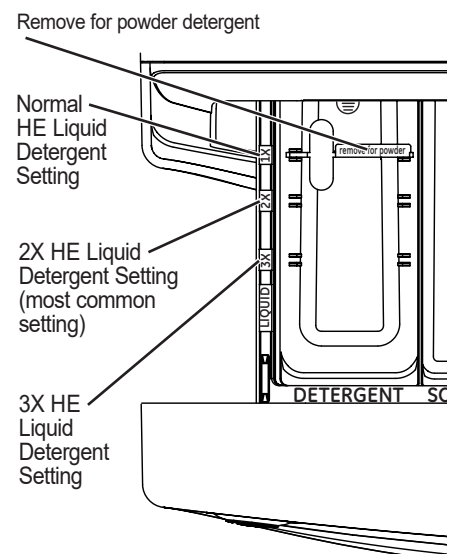
The detergent selection insert must be placed in the detergent compartment in a specific position according to what type of detergent you are using.

- **Powder Detergent** – Remove the detergent selection insert and place it in a safe location outside of the washer.
- **Liquid Detergent** – You will need to adjust the insert according to the type of Liquid Detergent you are using. The icons on the side of the detergent compartment must line up on the center when the insert is in position.

NOTE: Not all models have the 2x and 3x detergent settings. Some have only regular HE detergent settings. You must reduce the amount of detergent for 2x or 3x detergent per bottle instructions.

Move the insert by pulling it up and replace it by sliding it down between either the rear or front detergent compartment molded rails, as desired, for liquid detergent. Remove for powder detergent.

Liquid detergent may seep under the insert prior to the start of the cycle. This is normal and will not affect the wash performance.



Appearance may vary

Getting started

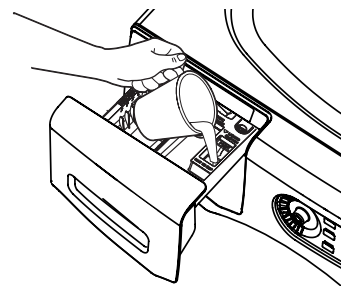
Liquid Bleach Compartment (on some models)

IMPORTANT: The bleach compartment position varies by model. Be sure to identify the correct compartment for bleach before using.

If desired, measure out the recommended amount of liquid bleach, not to exceed 1/3 cup (80 ml), and pour into the right compartment labeled "LIQUID BLEACH".

Do not exceed the maximum fill line. Overfilling can cause early dispensing of the bleach which could result in damaged clothes.

NOTE: Do not use powdered bleach in the dispenser.



Fabric Softener Compartment (on some models)

IMPORTANT: The fabric softener compartment position varies by model. Be sure to identify the correct compartment for fabric softener before using.

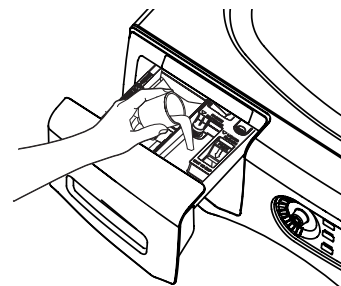
If desired, pour the recommended amount of liquid fabric softener into the compartment labeled "FABRIC SOFTENER."

Use only liquid fabric softener in the dispenser.

Dilute with water to the maximum fill line. Do not exceed the maximum fill line.

Overfilling can cause early dispensing of the fabric softener which could stain clothes.

NOTE: Do not pour fabric softener directly on the wash load.



Loading

Always follow fabric manufacturer's care label when laundering.

Sorting Wash Loads

Sort by color (whites, lights, colors), soil level, fabric type (sturdy cottons, easy care, delicates) and whether the fabric produces lint (terry cloth, chenille) or collects lint (velveteen, corduroy). Wash lint producers such as cotton towels and socks separate from lint collectors including synthetic garments and dress pants.

▲ WARNING  - Fire Hazard

DO NOT wash fabrics soiled with flammable liquids or cleaning solvents.

No washer can completely remove oil.

DO NOT wash or dry anything that has been soaked in or spotted with any type of oil (including cooking oils).

DO NOT reach into the washer until all moving parts have stopped.

Doing so can result in death, explosion, fire or amputation.

Loading the Washer

The wash drum may be fully loaded with loosely added items.

Loading Examples

WORKWEAR	LINENS	MIXED LOAD	DELICATES*	QUICK WASH (2-3 GARMENTS)
4 Jeans 5 Work Wear Shirts 5 Work Wear Pants	2 Bath Sheets 10 Bath Towels/ 12 Washcloths 7 Hand Towels/ 2 Terrycloth Bath Mats OR 2 Flat Queen-Sized Sheets 2 Fitted Queen-Sized Sheets 4 Pillowcases	4 Pillowcases 2 Hand Towels 2 Flat Sheets/2 Fitted Sheets 2 Bath Towels/4 Washcloths OR 6 Shirts (Men's or Women's) 4 Pair Pants (Khakis or Twills) 5 T-shirts 7 Pairs of Boxers 4 Pairs of Shorts OR 6 T-shirts 4 Pairs of Sweatpants 4 Sweatshirts 2 Hoodies 7 Pairs of Socks	7 Bras 7 panties 3 Slips 2 Camisoles 4 Nightgowns *Using a nylon mesh bag for small items is recommended.	2 Casual Wear Work Shirts 1 Pair Casual Wear Work Pants OR 3 Soccer Uniforms

Care and cleaning

Exterior

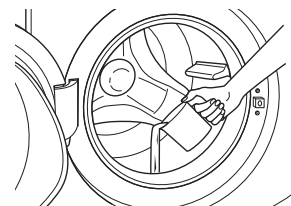
Immediately wipe off any spills. Wipe with damp cloth. Do not hit surface with sharp objects.

Interior

To clean the interior of the washer, select the **Tub Clean** feature on the control panel. This **Tub Clean** cycle should be performed, at a minimum, once per month. This cycle will use more water, in addition to bleach, to control the rate at which soils and detergents may accumulate in your washer.

NOTE: Read the instructions below completely before starting the **Tub Clean** cycle.

- 1 Remove any garments or objects from the washer and ensure the washer tub is empty.
- 2 Open the washer door and pour one cup or 250 ml of liquid bleach or other washing machine cleaner into the tub.
- 3 Close the door and select the **Tub Clean** cycle. Push the **Start** pad.
- 4 When the **Tub Clean** cycle is working, the display will show the estimated cycle time remaining. The cycle will complete in about 90 minutes. Do not interrupt the cycle.
- 5 After the cycle is complete, leave the door open slightly for better ventilation.



If for any reason the cycle needs to be interrupted, the door will not open immediately. Forcing open the door at this stage may cause water to flood. The door will open after the water is drained to a level where it would not flood the floor.

Tub Clean may be interrupted by pressing the **Start** pad in between cycles. A power outage in the house might also interrupt the cycle. When the power supply is back, the **Tub Clean** cycle resumes where it had stopped. When interrupted, be sure to run a complete **Tub Clean** cycle before using the washer. If the **Power** pad is pressed during **Tub Clean**, the cycle will be lost.

IMPORTANT:

- Run **Tub Clean** with 1 Cup (250 ml) of bleach once a month.
- After the completion of a **Tub Clean** cycle, the interior of your washer may have a bleach smell.
- It is recommended to run a light color load after the **Tub Clean** cycle.



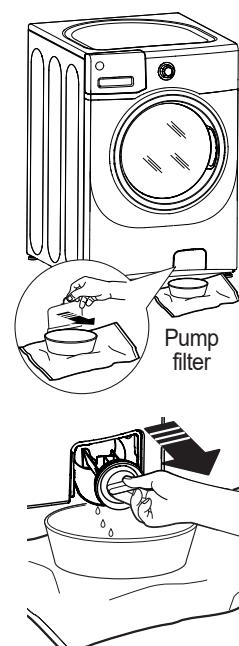
Pump Filter

Due to the nature of the front-load washer, it is sometimes possible for small articles to pass to the pump. The washer has a filter to capture lost items so they are not dumped to the drain. To retrieve lost items, clean out the pump filter.

- 1 Using a small flathead screwdriver or coin, open the access door.
- 2 Place a shallow pan or dish under the pump access door and towels on the floor in front of the washer to protect the floor. It is normal to catch about a quart of water when the filter is removed.

NOTE: If there is water in the tub when the pump filter is cleaned, it will drain out and a larger pan or dish may be necessary.

- 3 Pull down the pour spout.
- 4 Turn the pump filter counterclockwise and remove the filter slowly, controlling the flow of the draining water.
- 5 Clean the debris from the filter.
- 6 Replace the filter and turn clockwise. Tighten securely.
- 7 Flip up the pour spout.
- 8 Close the access door by hooking the bottom tabs first, then rotating the access door shut.



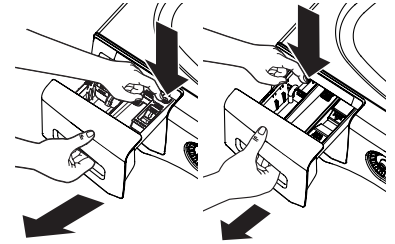
Care and cleaning

Dispenser Drawer Area

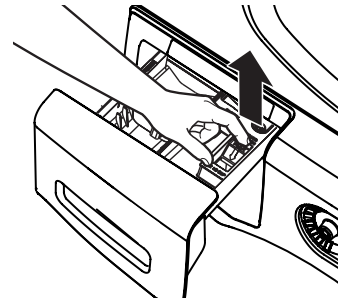
Detergent and fabric softener may build up in the dispenser drawer. Residue should be removed once or twice a month.

- Remove the drawer by first pulling it out until it stops. Then reach back into the left or right rear corner (depending on model) of the drawer cavity and press down firmly on the lock tab, pulling out the drawer.
- Remove the inserts from the bleach and fabric softener compartments and the detergent insert. Rinse the inserts and the drawer with very warm water to remove traces of accumulated laundry products.

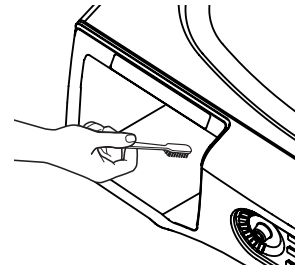
Tab on back right or left depending on model



Lock tab is visible only after drawer has been pulled open



- To clean the drawer opening, use a small brush to clean the recess. Remove all residue from the upper and lower parts of the recess.
- Return inserts to the proper compartments. Replace the dispenser drawer.
- To reduce buildup in the Dispenser Drawer area:



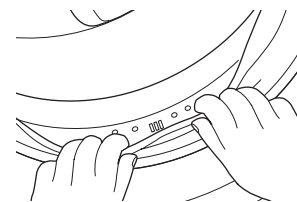
Use only HE
High-Efficiency
detergent.



Door Gasket

Open the washer door. Using both hands, press down the door gasket. While holding down the door gasket, inspect the interior of the gasket by pulling it down with your fingers. Remove any foreign objects if found trapped inside this gasket. Make sure there is nothing blocking the holes behind the gasket.

When you are finished cleaning the door gasket, remove your hands and the gaskets will return to the operating position.



Video



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Long Vacations

Be sure water supply is shut off at faucets. Drain all water from hoses and water filter pump area if weather will be below freezing.

Moving and Storage

Ask the service technician to remove water from drain pump and hoses. Do not store the washer where it will be exposed to the weather. When moving the washer, the tub should be kept stationary by using the shipping bolts removed during installation. See Installation Instructions in this manual. If these parts are not available, they can be ordered by visiting our Website at GEAppliances.com or by calling GE Appliances at 800.GE.CARES.

Installation Instructions

Washer

If you have any questions, call GE Appliances at 800.GE.CARES (800.432.2737) or visit our Website at: GEAppliances.com
In Canada, call 800.561.3344 or visit www.GEAppliances.ca

BEFORE YOU BEGIN

Read these instructions completely and carefully.

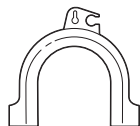
- **IMPORTANT** – Save these instructions for local inspector's use.
- **IMPORTANT** – Observe all governing codes and ordinances.
- **Note to Installer** – Be sure to leave these instructions with the Consumer.
- **Note to Consumer** – Keep these instructions for future reference.
- **Skill level** – Installation of this appliance requires basic mechanical and electrical skills.
- **Completion time** – 1-3 hours
- Proper installation is the responsibility of the installer.
- Product failure due to improper installation is not covered under the Warranty.

PARTS SUPPLIED

- Cable Tie
- Drain Hose Guide



- Inlet Hose Screen Washers (2)



REPLACEMENT PARTS

If replacement parts are needed for your washer, they can be ordered in the United States by visiting our Website at GEAppliances.com or by calling GE Appliances at 800.GE.CARES. In Canada, visit www.GEAppliances.ca or call 800.561.3344.

PARTS REQUIRED (Obtain Locally)

- Water Hoses (2)

Included on some models

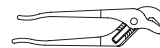


TOOLS REQUIRED

- Adjustable wrench or 1/2" socket with ratchet
- Adjustable wrench or 9/16" open-end wrench



- Channel-lock adjustable pliers



- Carpenter's Level



STACK BRACKET KIT

A stack bracket kit is available at additional cost. Order kit # WE25X10018 or GEFLSTACK.

It can be ordered in the United States by visiting our Web site at GEAppliances.com or calling GE Appliances at 800.GE.CARES.

In Canada, call 800.661.1616 or visit your local GE Appliances dealer.

OPTIONAL PEDESTAL ACCESSORY

A pedestal is available at additional cost. This product should be used with the pedestal # SBSC137HXX and SBSD137HXX. Follow the pedestal Installation Instructions.

It can be ordered in the United States by visiting our Web site at GEAppliances.com or calling GE Appliances at 800.GE.CARES.

In Canada, call 800.661.1616 or visit your local GE Appliances dealer.

Installation Instructions

LOCATION OF YOUR WASHER

DO NOT Install the Washer:

1. In an area exposed to dripping water or outside weather conditions. The ambient temperature should never be below 60°F (15.6°C) for proper washer operation.
2. In an area where it will come in contact with curtains or drapes.
3. On carpet. The floor **MUST** be a hard surface with a maximum slope of 1/2" per foot (1.27 cm per 30 cm). To make sure the washer does not vibrate or move, you may have to reinforce the floor.

NOTE: If floor is in poor condition, use 3/4" impregnated plywood sheet solidly attached to existing floor covering.

IMPORTANT:

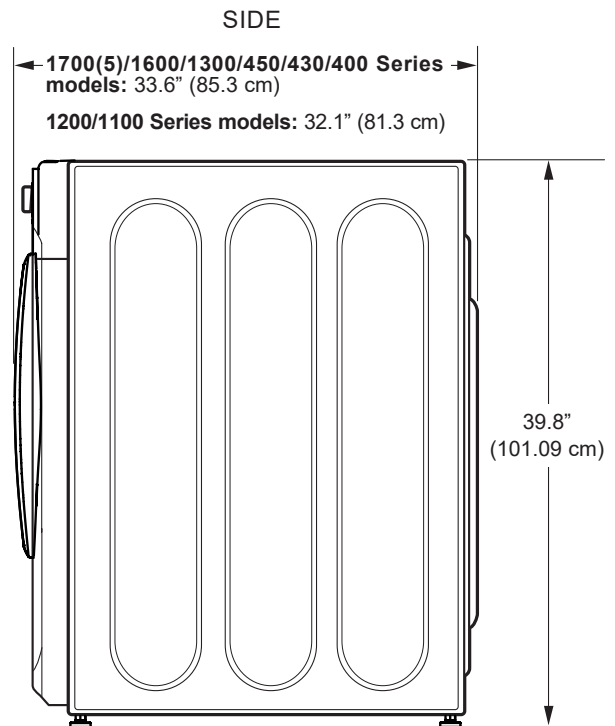
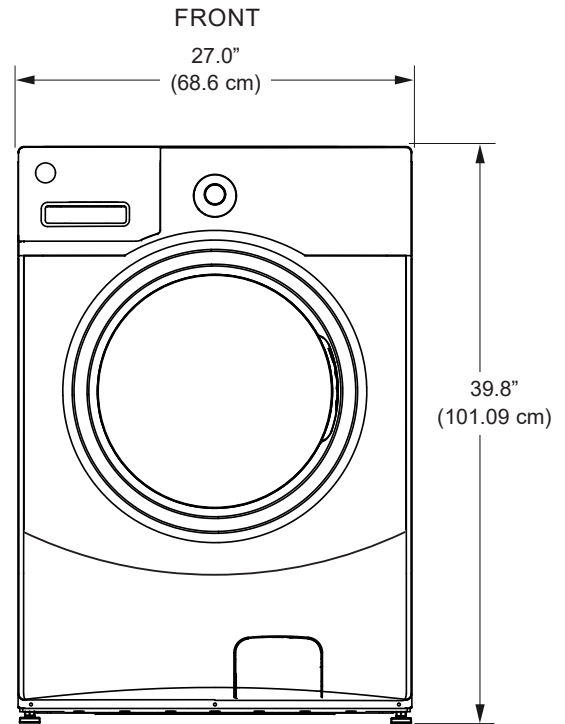
Minimum Installation Clearances

- When installed in alcove: Sides, Rear, Top = 0" (0 cm)
- When installed in closet: Sides, Rear, Top = 0" (0 cm), Front = 1" (2.54 cm)
- Consideration must be given to provide adequate clearance for installation and service.
- Closet doors must be louvered or otherwise ventilated and have at least 60 square inches (387.1 cm²) of open area. If the closet contains both a washer and a dryer, doors must contain a minimum of 120 square inches (774.2 cm²) of open area.

MOBILE HOME INSTALLATION

Installation must conform to Standard for Mobile Homes, ANSI A119.1 and National Mobile Home Construction and Safety Standards Act of 1974 (PL93-383).

ROUGH-IN DIMENSIONS



NOTE: With pedestal, 52.6"
Stacked, 84"

Installation Instructions

UNPACKING THE WASHER

⚠ WARNING Recycle or destroy the carton and plastic bags after the washer is unpacked. Make materials inaccessible to children. Children might use them for play. Cartons covered with rugs, bedspreads or plastic sheets can become airtight chambers causing suffocation.

1. Cut and remove the top and bottom packaging straps.
2. While it is in the carton, carefully lay the washer on its side. **DO NOT** lay the washer on its front or back.
3. Turn down the bottom flaps—remove all base packaging, including the cardboard, styrofoam base and styrofoam tub support (inserted in center of base).

NOTE: If you are installing a pedestal, proceed to the installation instructions that come with the pedestal.

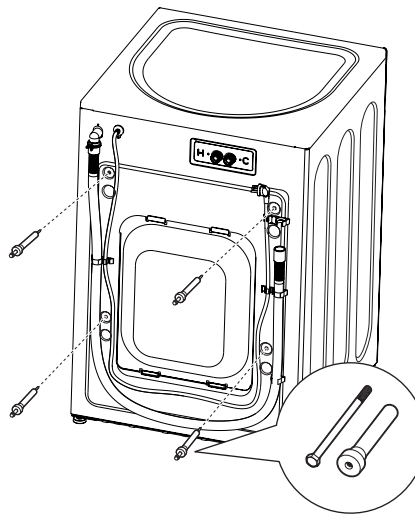
4. Carefully return the washer to an upright position and remove the carton.
5. Carefully move the washer to within 4 feet (122 cm) of the final location.

Video



Scan this code to watch a video on this topic.

6. Remove the following from the back side of the washer:
 - 4 bolts
 - 4 plastic spacers (including rubber grommets)
 - 4 power cord retainers



NOTE: Failure to remove the shipping braces can cause the washer to become severely unbalanced.

IMPORTANT: Save all bolts for future use.

NOTE: If you must transport the washer at a later date, you must reinstall the shipping support hardware to prevent shipping damage. Keep the hardware in the plastic bag provided.

In case you misplace your shipping bolts, replacements are available at additional cost. They can be ordered in the United States by visiting our website at GEAppliances.com or calling GE Appliances at 800.GE.CARES. In Canada, call 800.661.1616. Order kit #WH49X10039.

Installation Instructions

ELECTRICAL REQUIREMENTS

⚠ WARNING - Electrical Shock Hazard

Plug into a grounded 3-prong outlet.

DO NOT remove ground prong.

DO NOT use an adapter.

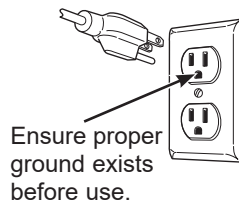
DO NOT use an extension cord.

Failure to follow these instructions can result in death, fire or electrical shock.

CIRCUIT – Individual, properly polarized and grounded 15 or 20 amp circuit breaker or time-delay fuse.

POWER SUPPLY – 2 wire plus ground, 120 Volt, single phase, 60 Hz, alternating current.

Outlet Receptacle – Properly grounded 3-prong receptacle to be located so the power cord is accessible when the washer is in an installed position. If a 2-prong receptacle is present, it is the owner's responsibility to have a licensed electrician replace it with a properly grounded 3-prong grounding type receptacle.



Washer must be electrically grounded in accordance with local codes and ordinances, or in the absence of local codes, with latest edition of the NATIONAL ELECTRICAL CODE, ANSI/NFPA NO. 70 or CANADIAN ELECTRICAL CODE, CSA C22.1. Check with a licensed electrician if you are not sure that the washer is properly grounded.

GROUNDING INSTRUCTIONS

This appliance must be grounded. In the event of malfunction or breakdown, grounding will reduce the risk of electric shock by providing a path of least resistance for electric current. This appliance is equipped with a cord having an equipment-grounding conductor and a grounding plug. The plug must be plugged into an appropriate outlet that is properly installed and grounded in accordance with all local codes and ordinances.

⚠ WARNING Improper connection of the equipment-grounding conductor can result in a risk of electrical shock. Check with a qualified electrician, or service representative or personnel, if you are in doubt as to whether the appliance is properly grounded. **DO NOT** modify the plug on the power supply cord. If it will not fit the outlet, have a proper outlet installed by a qualified electrician.

If required by local codes, an external 18 gauge or larger copper ground wire (not provided) may be added. Attach to washer cabinet with a #10-16 x 1/2" sheet metal screw (available at any hardware store) to rear of washer.

⚠ WARNING - Electrical Shock Hazard

Disconnect power supply before servicing.

Replace all parts and panels before operating.

Failure to do so can result in death or electrical shock.

⚠ WARNING - Shock Hazard

Certain internal parts are intentionally not grounded and may present a risk of electric shock only during servicing.

Service personnel – DO NOT contact the following parts while the appliance is energized: motor, drain pump and heater.

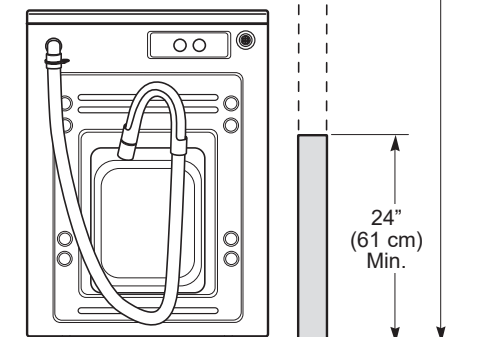
WATER SUPPLY REQUIREMENTS

Hot and cold water faucets **MUST** be installed within 42 inches (107 cm) of your washer's water inlet. The faucets **MUST** be 3/4" (1.9 cm) garden hose-type so inlet hoses can be connected. Water pressure **MUST** be between 10 and 120 pounds per square inch. Your water department can advise you of your water pressure. The hot water temperature should be set to deliver water at 120° to 140°F (48°–60°C) to provide proper Automatic Temperature Control (ATC) performance.

DRAIN REQUIREMENTS

1. Drain capable of eliminating 17 gals (64.3 L) per minute.
2. A standpipe diameter of 1-1/4" (3.18 cm) minimum.
3. The standpipe height above the floor should be:
Minimum height: 24" (61 cm)
Maximum height: 96" (244 cm)

NOTE: The drain hose attached to the washer can reach a 58" (147 cm) high standpipe. For a higher standpipe, contact an authorized parts distributor.



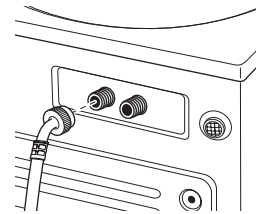
Installation Instructions

INSTALLING THE WASHER

1. Run some water from the hot and cold faucets to flush the water lines and remove particles that might clog the water valve screens.

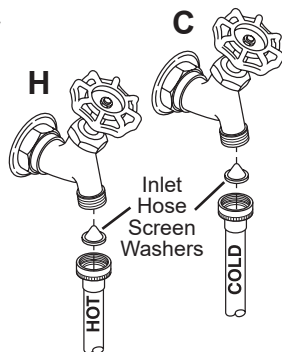
2. Obtain inlet hoses locally.

3. Ensure there is a rubber washer in the hoses. Reinstall the rubber washer into the hose fitting if it has fallen out during shipment. Carefully connect the inlet hose marked HOT to the outside "H" outlet of the water valve. Tighten by hand; then tighten another 2/3 turn with pliers. Carefully connect the other inlet hose to the inside "C" outlet of the water valve. Tighten by hand; then tighten another 2/3 turn with pliers. **Do not cross-thread or overtighten these connections.**



4. Install the screen washers by inserting them into the free ends of the inlet hoses with protruded side facing the faucet.

5. Connect the inlet hose ends to the HOT and COLD water faucets tightly by hand; then tighten another 2/3 turn with pliers. Turn the water on and check for leaks.

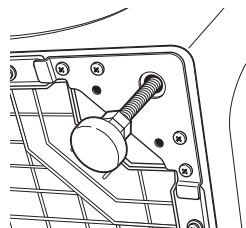


6. Carefully move the washer to its final location. Gently rock the washer into position. It is important not to damage the rubber leveling legs when moving your washer to its final location. Damaged legs can increase washer vibration. It may be helpful to spray window cleaner on the floor to help move your washer into its final position. **NOTE: To reduce vibration, ensure that all four rubber leveling legs are firmly touching the floor. Push and pull on the back right and then back left of your washer.**

NOTE: Do not use the dispenser drawer or door to lift the washer.

NOTE: If you are installing into a drain pan, you can use a 24-inch-long 2x4 to lever the washer into place.

7. With the washer in its final position, place a level on top of the washer (if the washer is installed under a counter, the washer should not be able to rock). Adjust the front leveling legs up or down to ensure the washer is resting solidly. Turn the locknuts on each leg up toward the base of the washer and snug with a wrench.



Video



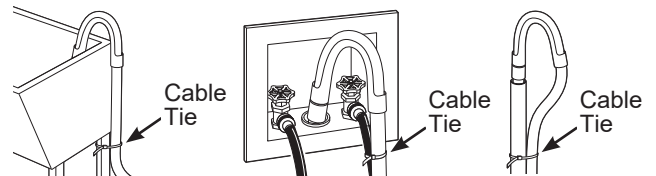
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INSTALLING THE WASHER (cont.)

NOTE: Keep the leg extension at a minimum to prevent excessive vibration. The farther out the legs are extended, the more the washer will vibrate.

If the floor is not level or is damaged, you may have to extend the rear leveling legs.

8. Attach U-shaped hose guide to the end of the drain hose. Place the hose in a laundry tub or standpipe and secure it with the cable tie provided in the enclosure package.



NOTE: If the drain hose is placed in a standpipe without forming a U shape, a siphoning action could occur. There must be an air gap around the drain hose. A snug hose fit can also cause a siphoning action.

NOTE: Do not place drain hose deeper than 7" into the drain. 4" - 7" is suggested. Deeper than 7" can cause a siphoning action.

9. Plug the power cord into a grounded outlet.

NOTE: Check to be sure the power is off at the circuit breaker/fuse box before plugging the power cord into an outlet.

10. Turn on the power at the circuit breaker/fuse box.

11. Read the rest of this Owner's Manual. It contains valuable and helpful information that will save you time and money.

12. Before starting the washer, check to make sure:

- Main power is turned on.
- The washer is plugged in.
- The water faucets are turned on.
- The unit is level and all four leveling legs are firmly on the floor.
- The shipping support hardware is removed and saved.
- The drain hose is properly tied up.
- There are no leaks at the faucet, drain line or washer.

13. Run the washer through a complete cycle. Check for water leaks and proper operation.

14. If your washer does not operate, please review the **Troubleshooting Tips** section before calling for service.

15. Place these instructions in a location near the washer for future reference.

Video



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Video



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Troubleshooting Tips... Before you call for service

Problem	Possible Cause	What To Do
Not draining Not spinning Not tumbling	Load is out of balance	Redistribute clothes and run Drain + Spin or Rinse + Spin . Increase load size if washing small load containing heavy and light items.
	Pump clogged	See page 13 on how to clean the Pump Filter.
	Drain hose is kinked or improperly connected	Straighten drain hose and make sure washer is not sitting on it.
	Household drain may be clogged	Check household plumbing. You may need to call a plumber.
	Drain hose siphoning; drain hose pushed too far down the drain	Ensure there is an air gap between hose and drain.
Leaking water	Door gasket is damaged	Check to see if gasket is seated and not torn. Objects left in pockets may cause damage to the washer (nails, screws, pens, pencils). Water may drip from the door when the door is opened. This is a normal operation. Carefully wipe off rubber door seal. Sometimes dirt or clothing is left in this seal and can cause a small leak
	Check back left of washer for water	If this area is wet, you have oversudsing condition. Use less detergent.
	Fill hoses or drain hose is improperly connected	Make sure hose connections are tight at washer and faucets and make sure end of drain hose is correctly inserted in and secured to drain facility.
	Household drain may be clogged	Check household plumbing. You may need to call a plumber.
	Dispenser clogged	Powder soap may cause clogs inside the dispenser and cause water to leak out the front of the dispenser. Remove drawer and clean both drawer and inside of dispenser box. Please refer to Cleaning the Washer section.
	Incorrect use of detergent	Use only HE and correct amount of detergent.
	Dispenser box cracked	If new installation, check for crack on inside of dispenser box.
Clothes too wet	Load is out of balance	Redistribute clothes and run Drain + Spin or Rinse + Spin . Increase load size if washing small load containing heavy and light items. The machine will slow the spin speed down to 410 rpm if it has a hard time balancing the load. This speed is normal.
	Pump clogged	See page 13 on how to clean the Pump Filter.
	Overloading	The dry weight of the load should be less than 16 lbs.
	Drain hose is kinked or improperly connected	Straighten drain hose and make sure washer is not sitting on it.
	Household drain may be clogged	Check household plumbing. You may need to call a plumber.
	Drain hose siphoning; drain hose pushed too far down the drain	Ensure there is an air gap between hose and drain.
Incomplete cycle or timer not advancing	Automatic load redistribution	Timer adds 3 minutes to cycle for each rebalance. 11 or 15 rebalances may be done. This is normal operation. Do nothing; the machine will finish the wash cycle.
	Pump clogged	See page 13 on how to clean the Pump Filter.
	Drain hose is kinked or improperly connected	Straighten drain hose and make sure washer is not sitting on it.
	Household drain may be clogged	Check household plumbing. You may need to call a plumber.
	Drain hose siphoning; drain hose pushed too far down the drain	Ensure there is an air gap between hose and drain.

Troubleshooting Tips... Before you call for service

Problem	Possible Cause	What To Do
Loud or unusual noise; vibration or shaking	Cabinet moving	Washer is designed to move 1/4" to reduce forces transmitted to the floor. This movement is normal.
	All rubber leveling legs are not firmly touching the floor	Push and pull on the back right and then back left of your washer to check if it is level. If the washer is uneven, adjust the rubber leveling legs so they are all firmly touching the floor and locked in place. Your installer should correct this problem.
	Unbalanced load	Pause unit, open door and manually redistribute load. To check machine, run rinse and spin with no load. If normal, unbalance was caused by load.
	Pump clogged	See page 13 on how to clean the Pump Filter.
No power/washer not working or dead	Washer is unplugged	Make sure cord is plugged securely into a working outlet.
	Water supply is turned off	Turn both hot and cold faucets fully on.
	Circuit breaker/fuse is tripped/blown	Check house circuit breakers/fuses. Replace fuses or reset breaker. Washer should have separate outlet.
	Automatic self system checks	First time the washer is plugged in, automatic checks occur. It may take up to 20 seconds before you can use your washer. This is normal operation.
Snags, holes, tears, rips or excessive wear	Overloaded	Do not exceed maximum recommended load sizes. See recommended maximum load sizes on page 12.
	Pens, pencils, nails, screws or other objects left in pockets	Remove loose items from pockets.
	Pins, snaps, hooks, sharp buttons, belt buckles, zippers and sharp objects left in pockets	Fasten snaps, hooks, buttons and zippers.
Control time wrong or changes	This is normal	During spin the washer may need to rebalance the load sometimes to reduce vibrations. When this happens, the estimated time is increased causing time left to increase or jump.
Not enough water	This is normal	Horizontal washers do not require the tub to fill with water like top-load washers.
Washer pauses or has to be restarted, or washer door is locked and will not open	Pump clogged	See page 13 on how to clean the Pump Filter.
Door unlocks or press Start and machine doesn't operate	This is normal	Front-load washers start up differently than top-load washers, and it takes 30 seconds to check the system. The door will lock and unlock.
	Incorrect operation	Simply open and close the door firmly; then press Start .
Water does not enter washer or enters slowly	Automatic self system checks	After Start is pressed, the washer does several system checks. Water will flow 60 seconds after Start is pressed.
	Water supply is turned off	Turn on both hot and cold faucets fully.
	Water valve screens are stopped up	Turn off the water source and remove the water connection hoses from the upper back of the washer. Use a brush or toothpick to clean the screens in the machine. Reconnect the hoses and turn the water back on.
	Inlet hose screen washers are stopped up	Turn off the water source and remove the inlet hoses from the wall faucets. Use a brush or toothpick to clean the screen washers in the end of the hoses. Reconnect the hoses and turn the water back on.
Wrinkling	Improper sorting	Avoid mixing heavy items (like work clothes) with light items (like blouses).
	Overloading	Load your washer so clothes have enough room to move freely.
	Incorrect wash cycle	Match cycle selection to the type of fabric you are washing (especially for easy care loads).
	Repeated washing in water that is too hot	Wash in warm or cold water.

Troubleshooting Tips... Before you call for service

Problem	Possible Cause	What To Do
Grayed or yellowed clothes	Not enough detergent	Use correct amount of detergent.
	Not using HE (high efficiency) detergent	Use only HE detergent.
	Hard water	Use hottest water safe for fabric.
		Use a water conditioner like Calgon brand or install a water softener.
	Water is not hot enough	Make sure water heater is delivering water at 120°–140°F (48°–60°C).
	Detergent is not dissolving	Try a liquid HE detergent.
Dye transfer	Sort clothes by color. If fabric label states wash separately, unstable dyes may be indicated.	
Colored spots	Incorrect use of fabric softener	Check fabric softener package for instructions and follow directions for using dispenser.
	Dye transfer	Sort whites or lightly colored items from dark colors.
		Promptly remove wash load from washer.
Water temperature is incorrect	Water supply is improperly connected	Make sure hoses are connected to correct faucets.
	House water heater is not set properly	Make sure house water heater is delivering water at 120°–140°F (48°–60°C).
Slight variation in metallic color	This is normal	Due to the metallic properties of paint used for this unique product, slight variations of color may occur due to viewing angles and lighting conditions.
Bad odor inside your Washer	Washer unused for a long time, not using recommended quality of HE detergent or used too much detergent	Run a Tub Clean cycle.
		In case of strong odor, you may need to run the Tub Clean cycle more than once.
		Use only the amount of detergent recommended on the detergent container.
		Use only HE (high efficiency) detergent.
		Always remove wet items from the washer promptly after machine stops running.
		Leave the door slightly open for the water to air dry. Close supervision is necessary if this appliance is used by or near children. Do not allow children to play on or in this or any other appliance.
Detergent leak	Incorrect placement of detergent insert	Make sure detergent insert is properly located and fully seated. Never put detergent above max line.
	This is normal	It is normal operation to see detergent leak on door gasket about 20 seconds after filling the dispenser.
Improper dispensing of softener or bleach	Dispenser clogged	Monthly clean the dispenser drawer to remove buildup of chemicals.
	Softener or bleach is filled above the max line	Make sure to have the correct amount of softener or bleach.
	Softener or bleach cap issue	Make sure softener and bleach cap for dispenser are seated or they will not work.
Dispenser drawer not dispensing properly	Laundry detergent packet placed in dispenser drawer	Laundry detergent packets should not be used in the dispenser. They should only be added directly to the wash tub following the manufacturer's directions.
Pump running while washer is not in use	Clog in sump drain	This is normal. Drain sump is detecting an undesired water fill level from a potential open faucet. Shut off water valve and inspect water valve for blockage.

GE Appliances Washer Warranty

WARRANTY

GEAppliances.com

All warranty service is provided by our Factory Service Centers, or an authorized Customer Care® technician. To schedule service online, visit us at www.geappliances.com/service_and_support/, or call GE Appliances at 800.GE.CARES (800.432.2737). Please have your serial number and your model number available when calling for service.

Servicing your appliance may require the use of the onboard data port for diagnostics. This gives a GE Appliances factory service technician the ability to quickly diagnose any issues with your appliance and helps GE Appliances improve its products by providing GE Appliances with information on your appliance. If you do not want your appliance data to be sent to GE Appliances, please advise your technician not to submit the data to GE Appliances at the time of service.

For the period of:	We will replace:
One year From the date of the original purchase	Any part of the washer which fails due to a defect in materials or workmanship. During this limited one-year warranty , we will also provide, free of charge , all labor and related service to replace the defective part.

What is not covered:

- Service trips to your home to teach you how to use the product.
- Improper installation, delivery or maintenance.
- Failure of the product if it is abused, misused, or used for other than the intended purpose or used commercially.
- Replacement of house fuses or resetting of circuit breakers.
- Products which are not defective or broken, or which are working as described in the Owner's Manual.
- Damage to the product caused by accident, fire, floods or acts of God.
- Incidental or consequential damage caused by possible defects with this appliance.
- Defects or damage due to operation in freezing temperatures.
- Damage caused after delivery.
- Product not accessible to provide required service.

EXCLUSION OF IMPLIED WARRANTIES

Your sole and exclusive remedy is product repair as provided in this Limited Warranty. Any implied warranties, including the implied warranties of merchantability or fitness for a particular purpose, are limited to one year or the shortest period allowed by law.

Staple your receipt here. Proof of the original purchase date is needed to obtain service under the warranty.

In the United States:

This warranty is extended to the original purchaser and any succeeding owner for products purchased for home use within the USA. If the product is located in an area where service by a GE Appliances Authorized Servicer is not available, you may be responsible for a trip charge or you may be required to bring the product to an Authorized GE Appliances Service location for service. In Alaska, the warranty excludes the cost of shipping or service calls to your home.

Some states do not allow the exclusion or limitation of incidental or consequential damages. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. To know what your legal rights are, consult your local or state consumer affairs office or your state's Attorney General.

Warrantor: GE Appliances, a Haier Company

In Canada:

This warranty is extended to the original purchaser and any succeeding owner for products purchased in Canada for home use within Canada. If the product is located in an area where service by a GE Appliances Authorized Servicer is not available, you may be responsible for a trip charge or you may be required to bring the product to an Authorized GE Appliances Service location.

Some provinces do not allow the exclusion or limitation of incidental or consequential damages. This warranty gives you specific legal rights, and you may also have other rights which vary from province to province. To know what your legal rights are, consult your local or provincial consumer affairs office.

Warrantor: MC Commercial, Burlington, ON, L7R 5B6

Extended Warranties: Purchase a GE Appliances extended warranty and learn about special discounts that are available while your warranty is still in effect. You can purchase it online anytime at

www.geappliances.com/service_and_support/shop-for-extended-service-plans.htm

or call 800.626.2224 during normal business hours. GE Appliances Service will still be there after your warranty expires.

Consumer Support

GE Appliances Website

Have a question or need assistance with your appliance? Try the GE Appliances Website 24 hours a day, any day of the year! You can also shop for more great GE Appliances products and take advantage of all our on-line support services designed for your convenience. In the US: GEAppliances.com

Register Your Appliance

Register your new appliance on-line at your convenience! Timely product registration will allow for enhanced communication and prompt service under the terms of your warranty, should the need arise. You may also mail in the pre-printed registration card included in the packing material. In the US: GEAppliances.com/register

Schedule Service

Expert GE Appliances repair service is only one step away from your door. Get on-line and schedule your service at your convenience any day of the year. In the US: GEAppliances.com/service or call 800.432.2737 during normal business hours.

Extended Warranties

Purchase a GE Appliances extended warranty and learn about special discounts that are available while your warranty is still in effect. You can purchase it on-line anytime. GE Appliances Services will still be there after your warranty expires. In the US: GEAppliances.com/extended-warranty or call 800.626.2224 during normal business hours.

Remote Connectivity

For assistance with wireless network connectivity (for models with remote enable), visit our website at GEAppliances.com/ge/connected-appliances/ or call 800.220.6899 in the US.

Parts and Accessories

Individuals qualified to service their own appliances can have parts or accessories sent directly to their homes (VISA, MasterCard and Discover cards are accepted). Order on-line today 24 hours every day. In the US: GEApplianceparts.com or by phone at 877.959.8688 during normal business hours.

Instructions contained in this manual cover procedures to be performed by any user. Other servicing generally should be referred to qualified service personnel. Caution must be exercised, since improper servicing may cause unsafe operation.

Contact Us

If you are not satisfied with the service you receive from GE Appliances, contact us on our Website with all the details including your phone number, or write to:

In the US: General Manager, Customer Relations | GE Appliances, Appliance Park | Louisville, KY 40225
GEAppliances.com/contact